



from data to action

FIRST STEPS

Welcome to SURE

Secure Login & 2FA Activation Guide

Step 1: Check Inbox

Start the process by locating your invitation.

✓ Search for email subject: **"Your new account on SURE"**

✓ Open the email and click the unique **activation link**.

✓ This will redirect you to the secure login portal.

no-reply@staysure.ch

13:57 (vor 2 Stunden)

an mich ▾

Hello Christian,

A new account has been created for you for on SURE by Christian Trunz.

To set your password and activate your account, please click the following link:

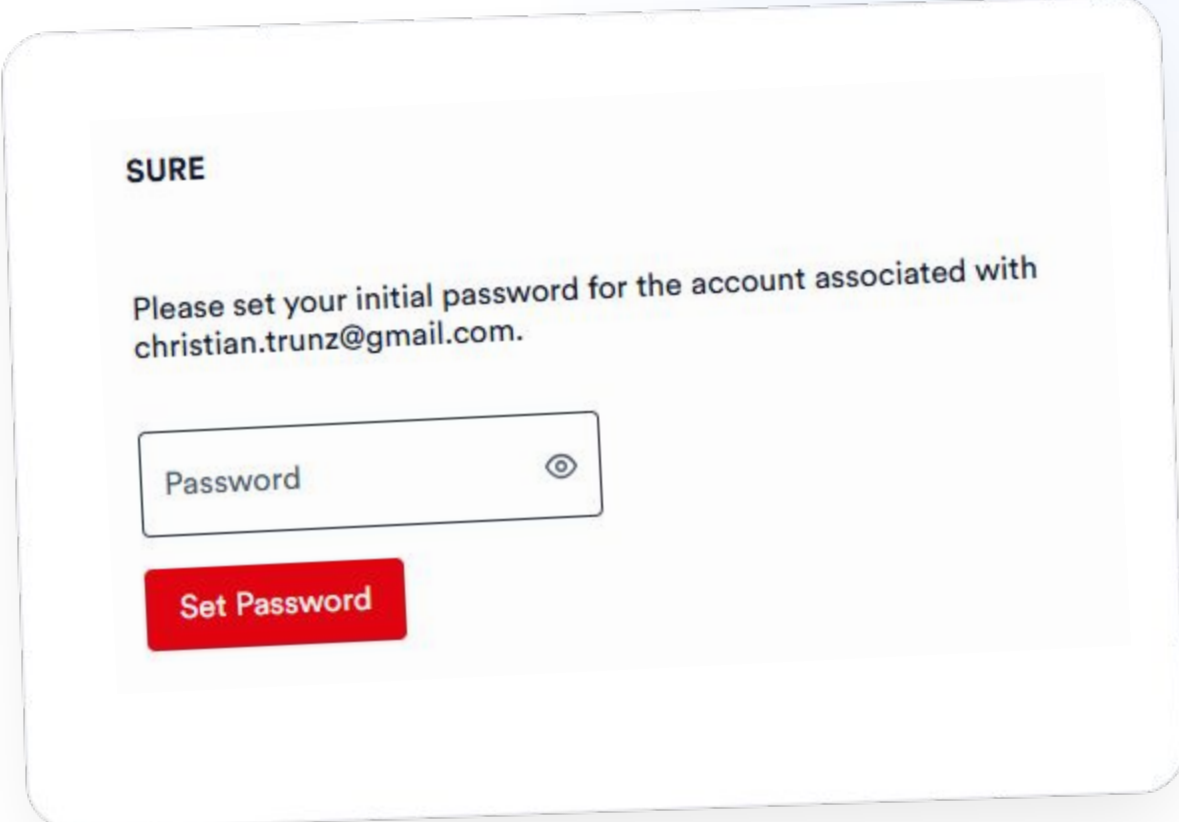
<http://staging.staysure.ch/setup?sesame=AAAACwsTLy9TkfnJw9jfcXy8&email=christian.trunz%40gmail.com>

...

Step 2: Set Password

Secure your account with a strong credential.

- ✓ Enter a new **secure password** in the top field.
- ✓ Repeat the password to confirm.
- ✓ Click "Set Password" to proceed to 2FA setup.

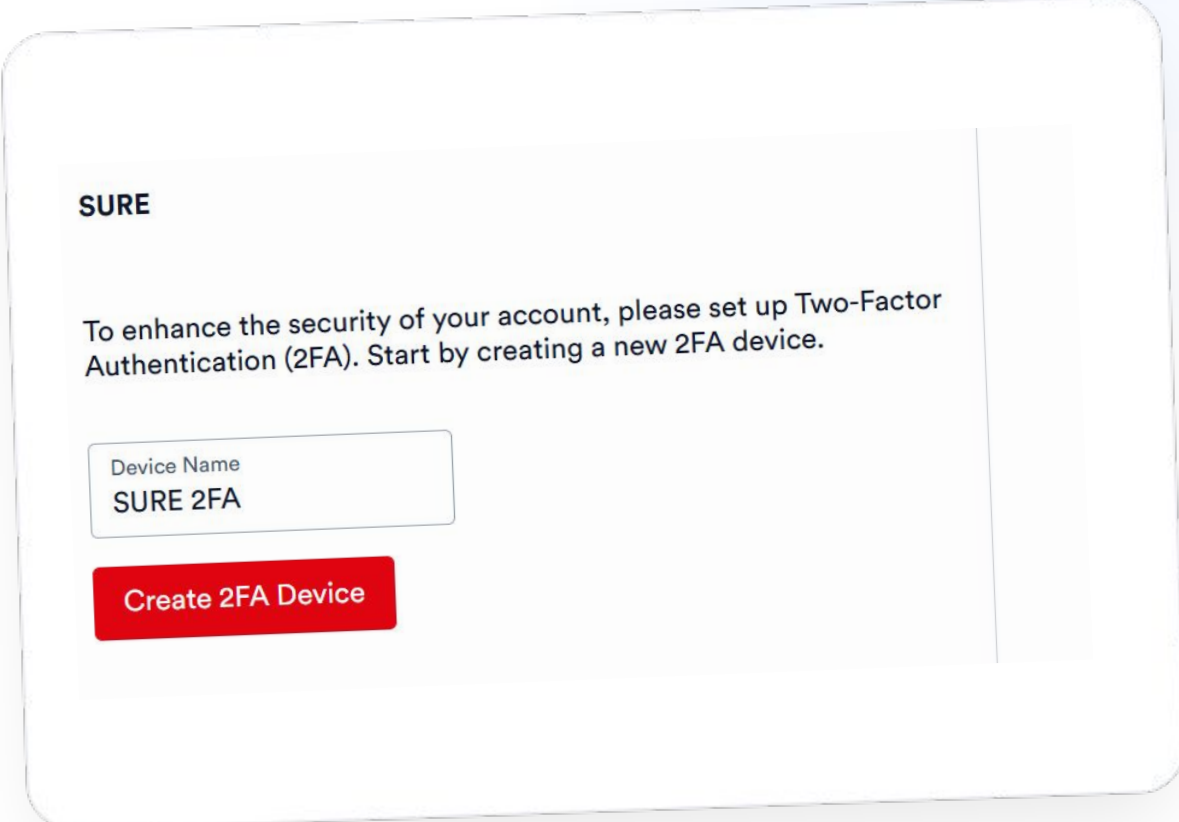


The screenshot shows a mobile application interface for setting a password. At the top, the word "SURE" is displayed in bold. Below it, a message reads: "Please set your initial password for the account associated with christian.trunz@gmail.com." There is a text input field labeled "Password" with a toggle icon (an eye) to its right. Below the input field is a red button with the text "Set Password" in white.

Step 3: Activate 2FA

Two-Factor Authentication is mandatory for your security.

- ✓ Locate the 2FA section.
- ✓ Click the button: "**Create 2FA Device**".
- ✓ A unique **QR Code** will appear on your screen.

A screenshot of a mobile application interface for SURE. The screen is titled "SURE" in bold. Below the title, a message reads: "To enhance the security of your account, please set up Two-Factor Authentication (2FA). Start by creating a new 2FA device." There is a text input field labeled "Device Name" with the text "SURE 2FA" entered. Below the input field is a red button with the text "Create 2FA Device" in white.

SURE

To enhance the security of your account, please set up Two-Factor Authentication (2FA). Start by creating a new 2FA device.

Device Name
SURE 2FA

Create 2FA Device

Step 4: Get the App



**Google
Authenticator**

Download from Google Play Store or Apple App
Store



**Microsoft
Authenticator**

Download from Google Play Store or Apple App
Store

Step 5: Scan & Verify

- ✓ Open your authenticator app.
- ✓ Tap "**Scan QR Code**" and point camera at screen.
- ✓ Enter the **6-digit code** generated by the app.
- ✓ Click "**Verify**" to finish.

Step 6: Finalize & Go to Home

2FA setup is complete!

✓ Generate **backup codes** (highly recommended).

✓ Click the red button: "**Go to Home**".

✓ You will be redirected to the main dashboard.

SURE


2FA setup is complete! Generate backup codes to ensure you can access your account if you lose your 2FA device.

Generate Backup Codes

Go to Home

Step 7: Dashboard Overview

After a successful login, you will see the main dashboard, giving you access to your cases and data.



Dashboard + New Case Christian Trunz2 Logout

Welcome to the SURE preview and happy testing! You can use this [form](#) for feedback and bugs you might encounter while testing. Currently only the client consultant questionnaire as well as the summary are implemented, the tests and results are still in development.

Search by Case or Client

Case	Internal ID	Client	Tags	Created At	Location	Status
SUF-XUmcxN	EXT-CPZHnummer			2025-11-18 12:15:22	Büro Langstrasse	Client Submitted
SUF-54ahx4n				2025-11-20 14:39:35	Büro Langstrasse	Client Submitted
SUF-950c2zx				2025-11-20 10:34:06	Büro Langstrasse	Client Submitted
SUF-xa8v8j4			November Kampagne	2025-11-20 10:46:45	Büro Langstrasse	Consultant Submitted
SUF-2iq6f9b				2025-11-20 10:43:16	Büro Langstrasse	Client Submitted
SUF-67uq6qm				2025-11-20 10:43:55	Büro Langstrasse	Client Submitted
SUF-gDwXyK				2025-11-19 09:48:27	Büro Langstrasse	Client Submitted
SUF-z0tmdh				2025-11-20 08:17:29	Büro Langstrasse	Created
SUF-uv0s1wo				2025-11-19 23:28:44	Büro Langstrasse	Client Submitted
SUF-p804b1g			November Kampagne	2025-11-19 21:27:39	Büro Langstrasse	Consultant Submitted
SUF-muzmz5d				2025-11-19 18:46:40	Büro Langstrasse	Client Submitted
SUF-gjg4a2m				2025-11-19 19:12:29	Büro Langstrasse	Created
SUF-5e0gimc				2025-11-19 18:00:11	Büro Langstrasse	Created
SUF-hm7Bubp				2025-11-19 17:57:56	Büro Langstrasse	Created
SUF-pnqyilb				2025-11-19 16:58:13	Büro Langstrasse	Created
SUF-bRZthW			November Kampagne	2025-11-18 17:18:52	Büro Langstrasse	Client Submitted
SUF-g767krp				2025-11-19 12:39:54	Büro Langstrasse	Created
SUF-c2t179p				2025-11-19 12:39:29	Büro Langstrasse	Created
SUF-1XPqVz				2025-11-19 11:19:58	Büro Langstrasse	Created
SUF-X5pFfL				2025-11-19 10:05:11	Büro Langstrasse	Created

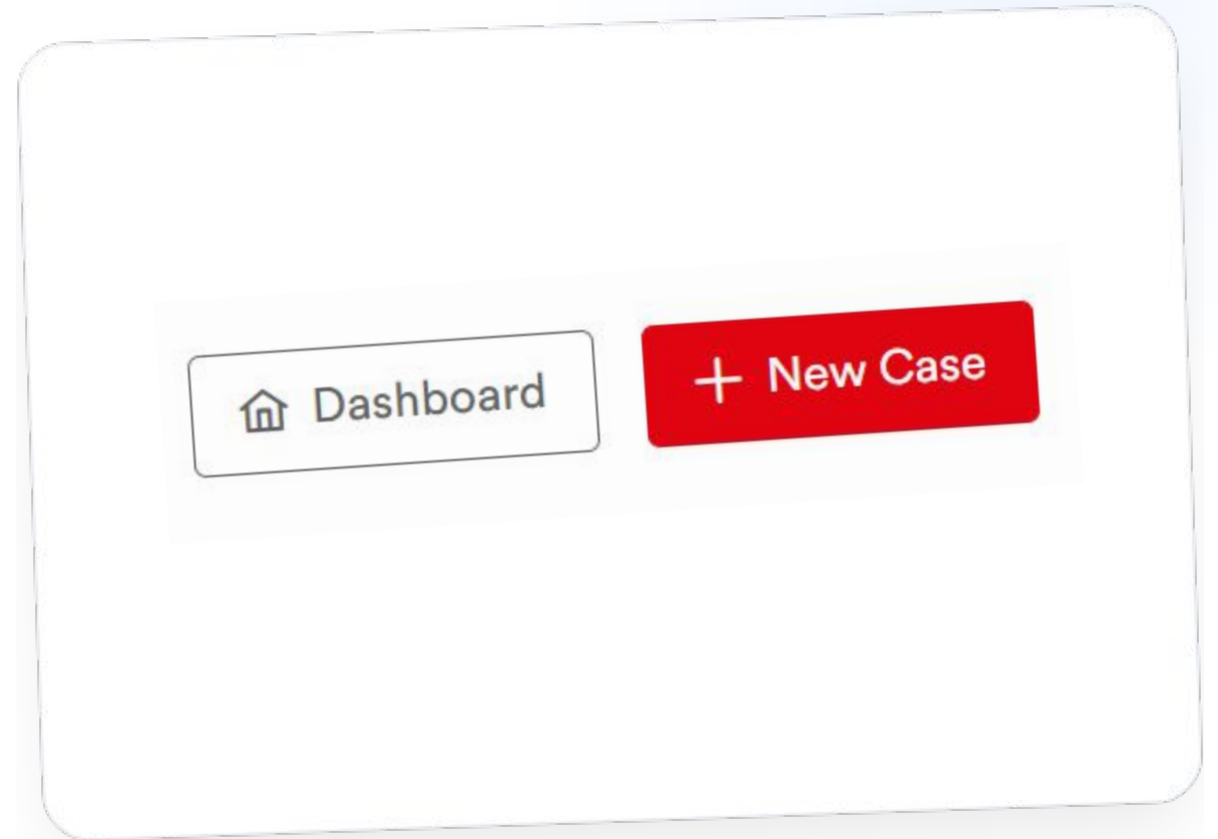
< 1 2 >

Step 8: Start New Case

To create a new entry, click the button in the action bar.

✓ Click the **+ New Case** button.

✓ This will open the "Create New Case" form.



Step 9: Create Case Form

Fill out the form details to initiate a new case:

Create New Case

Internal ID

An internal identifier for your reference (optional).

Questionnaire

Berda Form ▼

Location

Büro Langstrasse ▼

Mobile Phone Number

Enter the clients phone number to send the questionnaire via SMS (optional).

Create Case

Step 10: Case Created & Client Access

After creation, you will see the confirmation screen with options for client access:

The automatic send function is currently
inactive.



Open Questionnaire: Click "**Open client questionnaire**" to view the form yourself or start the consultation.



Click "**Open consultant view**" for your internal case summary.



Case Created successfully



Case has been created successfully. Share the following link with your client:

Case ID: SUF-7asghd2

<https://staging.staysure.ch?case=SUF-7asghd2>



Close

Open client questionnaire

Open consultant view

Step 11: Client Questionnaire

This is the view the client sees when accessing the questionnaire link. Proceed through the questions by clicking "Next".

Lovely to see you!



Progress: 1 / 6

Please answer the following questions. Your answers help us improve our consultation. Your anonymised information will also enable us to make better sexual health care available in Switzerland. Learn more. Thank you for your support!

1 Why are you here today? (Multiple answers possible.)

- ☐ I'm doing a routine check-up.
- ☐ I'm in a new relationship.
- ☐ I had a risk situation in the last 48 hours.
- ☐ I had a risk situation more than 48 hours ago.
- ☐ I have symptoms.
- ☐ A partner informed me about a diagnosis.
- ☐ I have another reason (please specify):
- ☐ I don't want to say.

Next →

